## EDUCATION AND WORKFORCE DEVELOPMENT CABINET OFFICE OF UNEMPLOYMENT INSURANCE QUALITY CONTROL BRANCH 500 MERO Street, 4<sup>th</sup> FLOOR FRANKFORT, KY 40601 PHONE 502-564-2369 FAX 502-564-4746 UIECLAIMS@KY.GOV

## Directions for Submitting an Employer Mass Electronic Claim (E-Claim) File [E-Claim - Template.xls]

## Important Notes on the E-Claim Process:

An otherwise eligible employer for E-Claims may submit an E-Claims file to the Office of Unemployment Insurance. All E-claims files submitted to the agency must meet the requirements listed below. The employer's contact person will be notified if corrections are needed. The E-Claim file may be resubmitted once the required corrections are made.

E-Claim files should be submitted to <u>Uleclaims@ky.gov</u>. An acceptable E-claim file may be submitted prior to the Benefit Week, but no later than **12:00 Noon E.T. on the Tuesday of the Benefit Week** otherwise the E-claim will not be processed.

## Directions for Completing E-Claim – Template.xls

- 1. Make sure there are no spaces at the start of each cell.
- 2. If you paste data to the file, you want to use the **paste values** option.
- 3. The top part must be filled out completely. There is no specific format other than ensuring that all fields have information.
  - a. Last Day Worked (LDW): This date will be used for all employees on the list. If you have multiple LDW due to shifts, multiple spreadsheets/E-Claim files should be submitted.
  - b. **Return to Work Date (RTW)**: This is the actual RTW date for the group of employees, if employees are off for more than 1 week, this same file will need to be submitted weekly; The Benefit Week would be the only difference.
  - c. **Benefit Week**: Select Benefit Week that employees will be off. Select from drop down list; it goes from Sunday to Saturday.
  - d. "0 employees on this E-claim" This is auto calculated, do not edit this.
  - e. **Contact Person and Contact Person 2** These should be the Point of Contact that our agency can contact if there is a problem with your E-claim file.

| Company Name:        | Awesome company        |                             |                         |
|----------------------|------------------------|-----------------------------|-------------------------|
| Company Location:    | 800 Main Street,       |                             |                         |
|                      | Any town ,KY 4xxxx     |                             |                         |
| Contact Person:      | Jane Doe               | Contact Person 2:           | Jim Smith               |
| Contact Email:       | Jane.doe@awesomeco.com | Contact Email 2:            | Jim.Smith@awesomeco.com |
| Phone # :            | 859-867-5309           | Contact Ph # 2:             |                         |
| Last Day Worked:     | 9/29/2019              |                             |                         |
| Return to Work Date: | 10/15/2019             |                             |                         |
| Benefit Week:        | 1 Oct 19 – 7 Oct 19    | 0 employees on this E-claim |                         |

4. Social Security Numbers – Numbers only, (No dashes and no spaces).

- 5. **First name –** Letters only, (no special characters i.e. hyphens or apostrophes).
- 6. **MI Middle initial** A single letter or blank if no middle name. No extra characters or punctuation.
- 7. Last name Letters only, (no special characters i.e. hyphens or apostrophes). Hyphens may be used if there are 2 last names.
- 8. Address line 1 *MUST BE THEIR CURRENT ADDRESS*. Hyphens may be used. (field size:23 characters)
  - a. Please use abbreviations:
    - i. Ave avenue
    - ii. Blvd boulevard
    - iii. Ln lane
    - iv. Rd road
    - v. St-street
    - vi. Hwy highway
- Address line 2 PO BOXES, APARTMENT, LOT, & UNIT NUMBERS <u>must</u> go in this cell. (field size:23 characters)
- 10. City Enter the city name
- 11. **State** Enter the state's 2 letter abbreviation (Kentucky=KY)
- 12. **Zip code** Numbers only, 5 digit zip code.
- 13. Phone # Numbers only, (No dashes or parenthesis). e.g. 5028887777
- 14. Birth Birthdates Date formatted as MM/DD/YYYY. e.g. 03/05/1980 or 03051980
- 15. **S Sex –** Single letter abbreviation.
  - a. Please use one of the following abbreviations accepted by our system:
    - i. M Male
    - ii. F Female
- 16. R Race Single letter
  - a. Please use one of the following abbreviations accepted by our system:
    - i. A -Asian
    - ii. B -African American
    - iii. H -Hispanic
    - iv. I American Indian/Alaskan
    - v. W-White
    - vi. W-Other
- 17. CSD Company start date. Date formatted as MM/DD/YY. e.g. 03/05/99 or 030599
- 18. Alien ID Numbers only
- 19. **Employee ID** Employer defined (optional field). If you are going to request information from us, we will identify your employees by the last 4 of SSN or employee id that you provide.
- 20. Employee Email The email address at which the employee should receive UI correspondence.